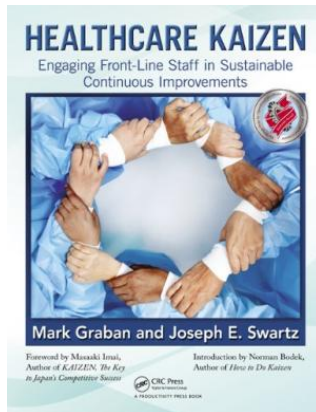


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HEALTHCARE KAIZEN: ENGAGING FRONT-LINE STAFF IN SUSTAINABLE CONTINUOUS IMPROVEMENTS



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- Authored by Mark Graban, Joseph E. Swartz
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